Path to Successful Communication – School Sites

When a question/concern regarding a school site surfaces, please use the following path to Successful Communication

Step 1:	Address the matter with the site Staff Member directly (teacher, coach, etc.)
Step 2:	If unresolved, please contact the school's Principal or Designee
Step 3:	If unresolved, contact <u>CCS</u> (Constituent and Customer Services) for informal resolution at (916) 561-5253
Step 4:	If unresolved, CCS will contact the <u>Supervisor of Schools</u> or appropriate <u>Department</u>
Step 5:	If unresolved, a formal complaint may be submitted in writing to CCS customerservice@natomasunified.org
	Step 2: Step 3: Step 4:

- · Corrie Buckmaster, Early Learning
- · Tom Dickinson, American Lakes School
- · Suzen Holtemann, Bannon Creek School
- · Andrea Mitchell, H. Allen Hight Elementary
- · Amy Whitten, Heron School
- Danisha Keeler, Jefferson School
- Nou Vang, Natomas Park Elementary
- · Heather Gohn, Paso Verde School
- Colleen Perry, Two Rivers Elementary
- Patrick Birdsong, Witter Ranch Elementary

- · Laurelle Mathison, Discovery High School
- Grace Strickland, Inderkum High School
- · Scott Pitts, Natomas High School
- Marcel Baker, Natomas Middle School
- David Rodriguez, Leroy Greene Academy
- Esther Perez, K-12 Larry G. Meeks Virtual Academy

