

## Washington DC/New York 2018 FAQ Sheet

<p><b>Why travel with School Tours of America?</b></p>	<p>Parents know they can trust School Tours as they provide safe, quality tours for their children. Additionally, with School Tours we stay right in Washington DC and Manhattan so traveling is much easier and more efficient</p>
<p><b>What are the highlights of the trip?</b></p>	<p><b>Overview</b>→ Feel the pulse of the American spirit during this journey to two of the nation’s most influential cities. From the U.S. Capitol to Times Square and the 9/11 Memorial Museum, students will discover how these two great cities have helped shape our past, present and future.</p> <ul style="list-style-type: none"> <li>• Smithsonian Museums</li> <li>• Arlington National Cemetery</li> <li>• US Capitol</li> <li>• Mt. Vernon</li> <li>• Night tour of Memorials</li> <li>• Library of Congress</li> <li>• Supreme Court</li> <li>• Central Park and Times Square</li> <li>• 9/11 Memorial and Freedom Tower</li> <li>• Top of the Rock</li> <li>• Manhattan</li> <li>• Broadways show</li> </ul>
<p><b>What are the travel dates?</b></p>	<p>Dates cannot be finalized until a month or so before departure but we have a window of departing 3/15-3/16/2018 and returning 3/20-21/2018</p>
<p><b>When is the last day to sign up?</b></p>	<p>We max out at 50 and will open a waitlist after we have 50 enrolled.</p>
<p><b>Where do I go to sign up?</b></p>	<p>In September parents will receive enrollment packages for the tour and that will include a mail in, phone, and/or internet registration.</p>
<p><b>What is the cost?</b></p>	<p>Cost for a child is \$2125 (this includes meals, all entrance fees, etc. See attached form) Cost for adults who want a double room \$2405. The cost is lower for adults who share a room with 3 kids \$2125.</p>
<p><b>Can I make payments?</b></p>	<p>Yes you can make payments directly through STA and/or wait to pay the sum as we get closer to departure.</p>
<p><b>What if I can’t afford it?</b></p>	<p>Fundraisers can help offset some cost. However, if you are unable to afford it there are some scholarship opportunities that may be available through the tour company.</p>
<p><b>How do I earn money if I work a fundraising event?</b></p>	<p>At the end of an event all hours worked are added up. Total profit is added and then divided by the total number of hours worked. This gives you a</p>

	dollar amount per hour. Your personal earnings will then be totaled based on hours worked. (ex. 10 total hours went into an event that earned \$100 dollars credit becomes \$10 per hour. Additionally, fundraisers that generate individual sales (See's, Cookie Dough, Sports tickets, etc) will go directly to the students account and is not shared.
<b>What if I have 5 family members show up to help do I get all of the credits?</b>	Only the person going on the trip can earn dollars. Student and chaperone can earn \$ individually.
<b>What is included?</b>	<p>Every detail is covered: From transportation, hotels, guided tours, educational materials, meals and more. Tour includes:</p> <ul style="list-style-type: none"> <li>• Round-trip airfare or bus transportation to destinations and on-tour transportation</li> <li>• Accommodations in quality hotels in DC and Manhattan</li> <li>• Professional overnight security</li> <li>• One free teacher chaperone for every 15 students</li> <li>• Breakfasts, lunches, and dinners</li> <li>• 24-hour expert tour director</li> <li>• Licensed guides at major sites</li> <li>• Visits to special attractions</li> <li>• Pre- and on-tour educational materials</li> <li>• Medical &amp; accident coverage</li> <li>• \$1 million payment protection program</li> <li>• Departure fees and airline surcharges</li> <li>• Gratuities</li> </ul>
<b>What is the last day to lock in the price?</b>	Prices will remain locked in until the end of the 2017.
<b>When is the last day to make payments towards the trip?</b>	If YOU ARE making monthly EFT payments, the total amount is due 2 ½ months prior to departure, which is why we are beginning enrollment early.
<b>What if I have to cancel?</b>	There is a fee to cancel if we are closer to travel. Otherwise the fee is typically a loss of \$99.
<b>What are the rooming arrangements?</b>	Rooms will be arranged by gender. Typically there are 3-4 people per room and 2 double beds. There may be a situation where a mom may want to be in a room with her son and be willing to share. If that is ever the case the other boy's parents will be notified and approval will need to be given.
<b>What if I already signed up and got a double room as an adult?</b>	You can easily contact customer service and they can change you room arrangement and price.
<b>Is there trip insurance?</b>	There are a variety of trip insurances to choose from. To select the insurance best for you call the

	customer service numbers.
<b>What if my child gets ill or hurt?</b>	We will be carrying medical cards with us at all times. A teacher will be designated in case of emergencies to accompany any kid who needs medical care. Depending on the severity of illness or injury kids may miss a day of the tour and an adult will be with them.
<b>How do I contact my child? Can they bring their cell phones?</b>	Kids will be able to bring cell phones and parents and kids should designate a time to speak. Phones will be off in the Capitol Building, Supreme Court, the 9/11 Museum, and anywhere phones are not permitted.
<b>Can I request my child stay with a specific adult and/or kids?</b>	If you have specific room requests please email me, Ms. Silas <a href="mailto:asilas@natomas.k12.ca.us">asilas@natomas.k12.ca.us</a> and I can accommodate room arrangements. I know who the kids hang out with so I will check to make sure everyone is comfortable. There are 2 double beds in a room so kids share beds. If you/your child is uncomfortable with that you can pay for a roll away, pack a sleeping bag, or discuss with your child how they can be most comfortable.
<b>Can I bring another child with me?</b>	Yes you can bring another child and they can travel with the group.
<b>Is there going to be hotel security?</b>	We have a security guard every night in the hotel on our floor that comes at 10pm and leaves at 6am. Teachers do room checks before going to be nightly.
<b>What will my son or daughter need for the trip?</b>	Student ID for the plane, some spending \$ (maybe \$20 per day), baggage check money (\$25 each way usually)
<b>How do I sign up to be a chaperone? What do I need to do?</b>	If you are going to be going as an adult you will also complete the online application and make payments toward your trip.
<b>As a chaperone what am I responsible for?</b>	You will have a group who you make sure has daily food money and/or vouchers, entrance tickets, consistent supervision-mornings you make sure they are all up and ready to go on time, evenings you make sure kids are not up all night and in bed getting decent rest.