

## Washington DC/New York FAQ Sheet

<p><b>Why travel with EF Explore America?</b></p>	<p>Parents know they can trust EF Explore America to provide safe, quality tours for their children.</p>
<p><b>What are the highlights of the trip?</b></p>	<p><b>Overview</b> □ Feel the pulse of the American spirit during this journey to two of the nation’s most influential cities. From the U.S. Capitol to Times Square and the Statue of Liberty, students will discover how these two great cities have helped shape our past, present and future.</p> <ul style="list-style-type: none"> <li>● Smithsonian Museums</li> <li>● Arlington National Cemetery</li> <li>● US Capitol</li> <li>● Mt. Vernon</li> <li>● Night tour of Memorials</li> <li>● Library of Congress</li> <li>● Supreme Court</li> <li>● Central Park and Times Square</li> <li>● Ellis Island</li> <li>● Empire State Building</li> <li>● Manhattan</li> </ul>
<p><b>What are the travel dates?</b></p>	<p>Dates cannot be finalized until a month or so before departure but we have a window of departing March 15, 2024 – March 19, 2024</p>
<p><b>When is the last day to sign up?</b></p>	<p>We are maxed out at 50</p>
<p><b>Where do I go to sign up?</b></p>	<p>Go to <a href="http://www.EFExploreAmerica.com">www.EFExploreAmerica.com</a> enter the tour number (2566653FT) complete the online application, click <a href="#">here</a> OR call customer service to enroll by phone 1-888-333-9756</p>
<p><b>What is the cost?</b></p>	<p>Cost for a child is \$2579 (this includes meals, all entrance fees, etc. See attached form) Cost for adults who want a double room \$2959. The cost is lower for adults who share a room with 3 kids. The cost includes 3 meals a day on tour.</p>
<p><b>Can I make payments?</b></p>	<p>Yes, you can make payments and elect to have payments withdrawn automatically or make payments that are not automatically withdrawn.</p>
<p><b>What if I can't afford it?</b></p>	<p>Fundraisers can help offset some costs and there may be some opportunities to raise funds, but there is not a specific fundraiser planned as of now. Enrolling early helps keep monthly payments affordable/manageable.</p>

<p><b>What is included in the cost?</b></p>	<p>Every detail is covered: From transportation, hotels, guided tours, educational materials, meals and more. Tour includes:</p> <ul style="list-style-type: none"> <li>● Round-trip airfare or bus transportation to destinations and on-tour transportation</li> <li>● Accommodations in quality hotels</li> <li>● Professional overnight security</li> <li>● One free chaperone space for every 10 students</li> <li>● Breakfasts, lunches, and dinners</li> <li>● 24-hour expert tour director</li> <li>● Licensed guides at most major sites</li> <li>● Visits to special attractions</li> <li>● Pre- and on-tour educational materials</li> <li>● Medical &amp; accident coverage</li> <li>● \$1 million payment protection program</li> <li>● Smithsonian membership</li> <li>● Departure fees and airline surcharges</li> <li>● Gratuities</li> </ul>
<p><b>When is the last day to make payments towards the trip?</b></p>	<p>If you ARE NOT on a monthly payment plan your total amount will be due <b>110</b> days prior to departure.</p> <p>If YOU ARE making monthly EFT payments total is due <b>35</b> days prior to departure</p>
<p><b>What if I have to cancel?</b></p>	<p>Please call 1-888-333-9756 to get an exact policy. The refund depends on the insurance policy you selected during enrollment.</p>
<p><b>What are the rooming arrangements?</b></p>	<p>Rooms will be arranged by gender. Typically there are 3-4 people per room and 2 double beds. There may be a situation where a mom may want to be in a room with her son and be willing to share. If that is ever the case the other boy's parents will be notified and approval will need to be given.</p>
<p><b>What if I already signed up and got a double room as an adult?</b></p>	<p>You can easily contact customer service and they can change you room arrangement and price 1-888-333-9756</p>
<p><b>Is there trip insurance?</b></p>	<p>There are a variety of trip insurances to choose from. To select the insurance best for you call 1-888-333-9756</p>
<p><b>What if my child gets ill or hurt?</b></p>	<p>We will be carrying medical cards with us at all times. A teacher will be designated in case of emergencies to accompany any kid who needs medical care. Depending on the severity of illness</p>

	or injury kids may miss a day of the tour and an adult will be with them. Ms. Clark manages and monitors all prescriptions and administers medication for students as needed.
<b>How do I contact my child? Can they bring their cell phones?</b>	Students will be able to bring cell phones and parents and kids should designate a time to speak. Phones will be off in the Capitol Building, Supreme Court, and anywhere phones are not permitted.
<b>Can I request my child stay with a specific adult and/or kids?</b>	If you have specific room requests please email me, Ms. Silas <a href="mailto:asilas@natomasunified.org">asilas@natomasunified.org</a> and I can accommodate room arrangements. I know who the kids hang out with so I will check to make sure everyone is comfortable. There are 2 double beds in a room so kids share beds. If you/your child is uncomfortable with that you can pay for a roll away, pack a sleeping bag, or discuss with your child how they can be most comfortable.
<b>Can I bring another child with me?</b>	No, since we are capping at 50 we want to give all 8th graders the opportunity to travel first.
<b>Is there going to be hotel security?</b>	We have a security guard every night in the hotel on our floor that comes at 10pm and leaves at 6am. Teachers/Security do room checks before going to bed nightly.
<b>What will my son or daughter need for the trip?</b>	School ID for the plane, some spending \$ (approx. \$20-25 per day), baggage check money (price varies each way depending on airline), packing list.
<b>How do I sign up to be a chaperone? What do I need to do?</b>	If you are going to be going as an adult you will also complete the online application and make payments toward your trip. You will also have to have a background check completed through NUSD and an updated TB test.
<b>As a chaperone what am I responsible for?</b>	You will have a group who you make sure has their lunch/dinner cards, entrance tickets, consistent supervision-mornings you make sure they are all up and ready to go on time, evenings you make sure kids are not up all night and in bed getting decent rest.